



Business Process Simulation Specification

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2. Introduction

As organizations face increasing levels of pressure to deliver more efficient and effective operations, business process simulation and analysis is being recognized as an integral part of optimizing performance. Inadequate or poorly designed business processes lead to customer expectations not being met and to undesired organizational behavior that may in turn lead to loss of revenues, goodwill or worst. This is why it is important to thoroughly analyse business processes in a safe isolated environment before they are deployed. The advantages of business process simulation and analysis over testing new business process in the real world include: no disturbance to current operations, the speed of validation of potential scenarios and a lower relative cost of business transformation exploration/experimentation.

Although recognized as desired and relevant within the practice of Business Process Management (BPM), simulation and analysis of business processes is still not systematically used in most business process improvement projects. The reasons for this may be many (availability, tooling, training, etc.) but one certain factor is the lack of existence of standards. While mature standards exist for the definition of business process models (e.g. BPMN and XPD L) there is no generally accepted standard for business process simulation and analysis.

In analysing business processes many different possibilities to improve the process are at hand. Structural analysis will concentrate on the structural aspects (e.g. configuration) of a business process model. These will usually consist of statistical analysis often using static methods. Capacity Analysis will on the other hand concentrate on the capacity aspects of a business process model (e.g. limitations) usually based on dynamic analysis often using discrete simulation methods.

To carry out all these analyses, business process models often need to be augmented with process analysis data. Both estimated values and historical execution values are often used as parameterization of the business process model in support of pre-execution or post-execution optimization. Pre-execution optimization will concentrate on “what if” analysis of estimated values as input parameters. While post-execution optimization will concentrate on “what if” analysis of historical values as input parameters, either provided as data for distributions or as “actuals”.

3. Scope

This document introduces the Business Process Simulation (BPSim) framework, a standardized specification that allows business process models captured in either BPMN or XPDL to be augmented with information in support of rigorous methods of analysis.

This specification defines the parameterization and interchange of process analysis data allowing structural and capacity analysis of process models. This specification is meant to support both pre-execution and post-execution optimization of said process models.

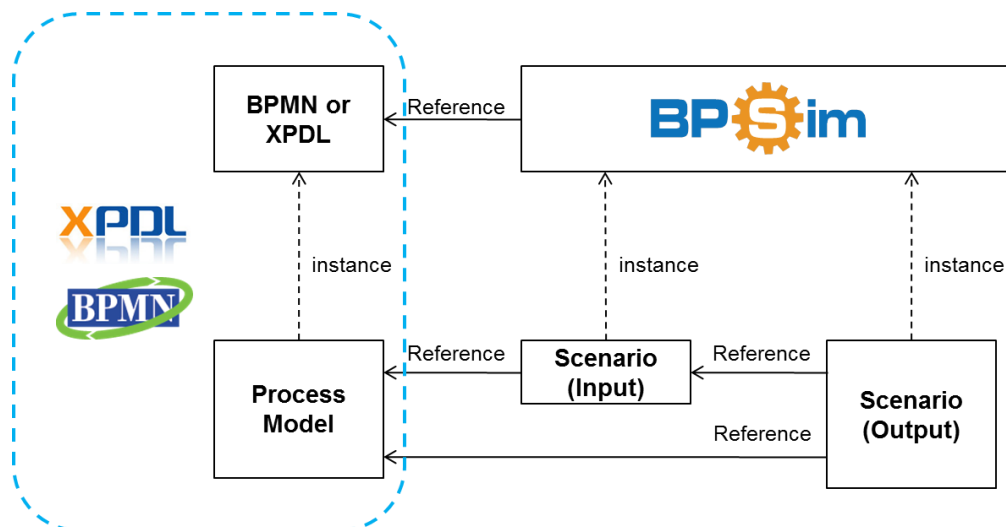
This specification consists of an underlying computer-interpretable representation (meta-model) and an accompanying electronic file format to ease the safeguard and transfer of this data between different tools (interchange format).

The BPSim meta-model is captured using the Unified Modeling Language (UML) and the interchange format is defined using an XML Schema Definition (XSD). Note that the BPSim meta-model and the interchange format represent the core of the normative material of this specification.

In defining the meta-model and the interchange format, priority was given to ensure a resulting interchange format (XML file) that is more human consumable. Conversely, this decision of favoring a more human consumable interchange format has the known side effect that the resulting meta-model does not adhere to all best practices of the object orientation.

In order to support both pre-execution and post-execution optimization, the meta-model and interchange format allow for the capture of both inputs and outputs of the process analysis. Both estimated values and historical execution values are supported as parameterization of the business process model.

One of the goals of this specification is to be complementary to already existing standards related to business process modeling. This first version of the BPSim specification is scoped based on the Business Process Model and Notation (BPMN) version 2.0 from the Object Management Group (OMG) [1] and the XML Process Definition Language (XPDL) version 2.2 from the Workflow Management Coalition (WfMC) [2]. The BPSim conceptual model is presented below.



In realizing this first version, attention was given as to not duplicate any process model information already provided by these two process modeling standards whenever possible. Great care was also taken to ensure that proper extension mechanism of both BPMN and XPDL were respected as to ensure that interchange could take place within a proper BPMN file, a proper XPDL file or as a standalone XML file.

4. References

[1] Object Management Group (OMG): Business Process Model and Notation (BPMN Version 2.0), OMG report: dtc/2010-06-05, OMG, (2010). <http://www.bpmn.org>

[2] Workflow Management Coalition (WfMC): Process Definition Interface- XML Process Definition Language (XPDL Version 2.2), WfMc Document Number WFMC-TC-1025, WfMC, (2012). <http://www.xpdl.org>

[3] ISO 4217 defined at http://www.iso.org/iso/catalogue_detail/?csnumber=46121

[4] ISO 8601 defined at http://www.iso.org/iso/catalogue_detail?csnumber=40874

[5] XPATH 1.0 language defined at <http://www.w3.org/TR/1999/REC-xpath-19991116/>

[6] iCalendar (RFC 5545) defined at <http://tools.ietf.org/html/rfc5545>

5. Conformance

The meta-model and the interchange format represent the core of the normative material of this specification.

This rest of this specification is organized into sections. All sections of this document are normative.

An individual or organization (vendor or otherwise) cannot claim conformance to this specification unless addressing all normative sections of this specification.

6. Elements

6.1 Scenario

In BPSim process analysis data is used to provide complementary information to a BPMN or XPD L business process model in the context of process analysis, simulation and optimization. Business process models and their business process elements are external sources. Scenarios within the process analysis data are always in reference to a single business process model (note that many processes can be captured into a single BPMN or XPD L business process model). Thus the business process model is a separately defined fixed point with variations possible on scenarios.

Scenarios can be used to capture:

- a) input parameter specification for analysis, simulation and optimization;
- b) results from analysis, simulation and optimization;
- c) historical data from past real world execution of the business process model.

Scenarios of results will often reference a scenario of input specification (i.e. the results for the referenced input set).

It is possible for a scenario to overload or augment (inherit from) another scenario. In such case, only the changes to the element parameters values, or the added element parameters and their values, need to be specified in the inheriting scenario.

A scenario is composed of a collection of element parameters. Each element parameter of a scenario references a specific element of a process within the business process model.

Each scenario may possess scenario parameters.

An extension capability is provided to the BPSim data. Both scenarios and element parameters can be extended with proprietary vendor extensions.

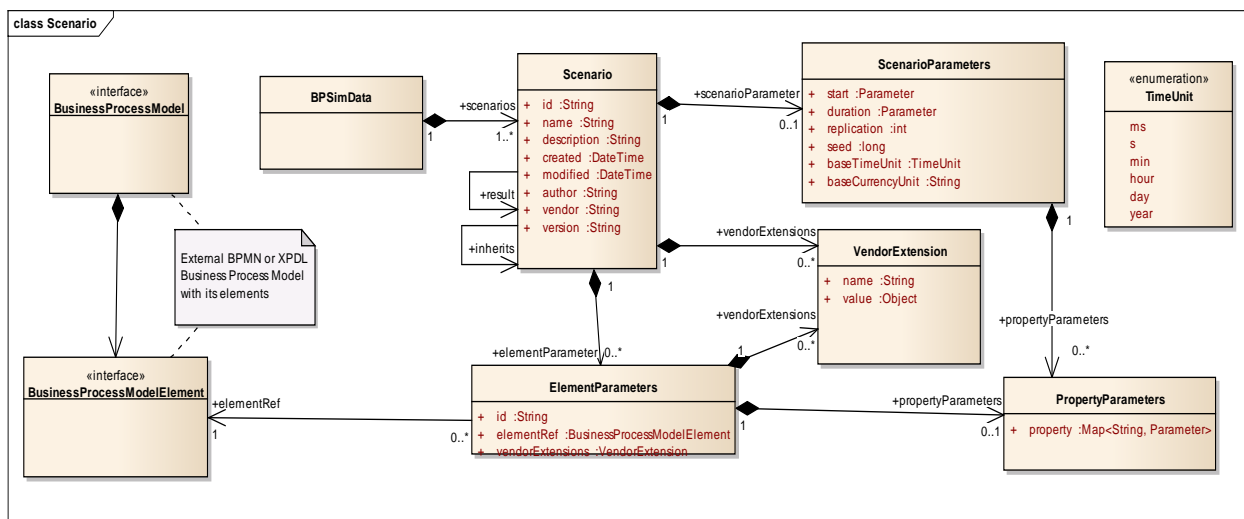


Figure 1

6.1.1 BPSimData

The BPSimData class is the root class where all scenarios are defined.

| Attribute | Description |
|----------------------|---------------------------|
| Scenario : scenarios | A collection of scenarios |

6.1.2 Scenario

The Scenario class regroups all ElementParameter for a given scenario.

| Attribute | Description |
|---------------------------------------|---|
| String : id | Unique scenario identifier |
| String : name | A name for this scenario |
| String : description | A description of this scenario |
| DateTime : created | When this scenario was created |
| DateTime : modified | When this scenario was last modified |
| String : author | The scenario author name |
| String : vendor | The name of the software tool that was used to create this scenario |
| String : version | The version of this scenario |
| Scenario : result | In the case that this scenario is the output of an analysis and that the source of the analysis is also provided in the model, this field references the source scenario. |
| Scenario : inherits | Reference to the scenario that this scenario inherits from. When inheriting from scenario, only overload values and added ElementParameter with values are provided. |
| ElementParameter : elementParameter | Collection that compose this scenario |
| ScenarioParameter : scenarioParameter | Parameters about this scenario |
| VendorExtension : vendorExtension | Proprietary vendor extensions for this Scenario |

6.1.3 ScenarioParameters

The ScenarioParameter class defines the parameters about the scenario.

| Attribute | Description |
|----------------------|--|
| Parameter : start | Start time of the scenario |
| Parameter : duration | Duration of the scenario |
| int : replication | Number of replication of that scenario that needs to be executed. Defaults to 1. |
| long : seed | <p>A random seed to be used to initialize a pseudo random number generator.</p> <p>Given the exact same model (Business Process Model and BPSim data) and a given seed, the results should be the same across executions.</p> <p>Using replication, giving a seed does not mean that each replication will return the same result but that</p> |

| | |
|---------------------------|---|
| | for a given seed and a given number of replications the exact same results are generated. |
| TimeUnit : baseTimeUnit | Base time unit of this scenario. All numeric and floating values representing time should be considered as being expressed in that unit unless overridden locally. |
| String : baseCurrencyUnit | Base international currency code of this scenario expressed using the ISO 4217 [3] (three letter codes). All numeric and floating values representing a cost should be considered as being expressed in that currency code unless overridden locally. |

6.1.4 TimeUnit

The TimeUnit enumeration represents all the possible time units.

| Attribute | Description |
|-----------|--------------|
| : ms | milliseconds |
| : s | seconds |
| : min | minutes |
| : hour | hours |
| : day | days |
| : year | year |

6.1.5 VendorExtension

The VendorExtension class is a proprietary vendor extension holder. Vendors can add non normative extensions.

Although BPSim contains most of the constructs which are likely to be required in the exchange of business process simulation, there may be circumstances under which additional information will need to be included within a process definition. Users and vendors are encouraged to work as far as possible within the standard entity / attribute sets; however, when extensions are needed the BPSim provide a standard way to extend it with vendor specific extensions.

Possible extensions are structured and controlled within BPSim in order to ensure (protect) interchange capability.

When transporting a BPSim model, tools must carry all vendor extensions and not drop unknown extensions in its output.

| Attribute | Description |
|----------------|--|
| String : name | The name of the vendor extension. Use an appropriate prefix to your extension names to prevent collision |
| Object : value | The value of the Vendor Extension |

6.2 Parameters

Each element parameter of a scenario references a specific element of a process within the business

process model.

To address separation of concerns, element parameters are divided into different perspectives. Each perspective regroups a collection of parameters from a common concern.

The values of parameters may be attached to a specific calendar to define applicability (See section 6.4). For example a certain parameter may have a value of X on weekdays and a value of Y on weekends.

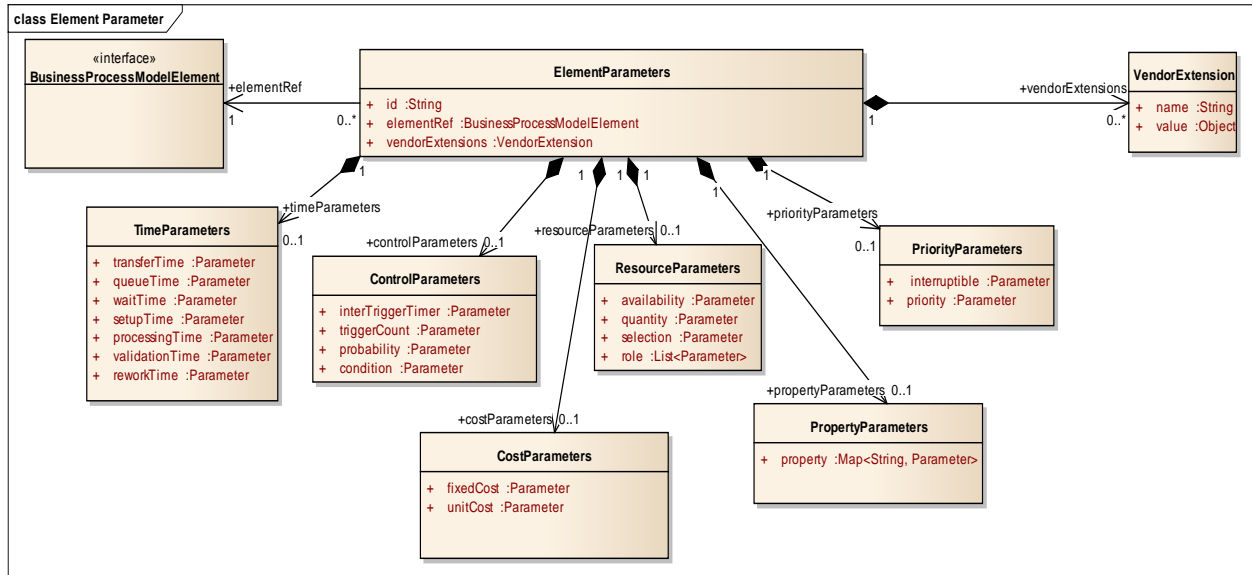


Figure 2

6.2.1 ElementParameters

The ElementParameter class is the concrete class definition of all parameter perspectives.

Element Parameter instances reference (through the elementRef) a business process model element.

In the case that two Element Parameters referencing the same business process element, the parameters are applied in the order they appear in the model. A later definition would overwrite an earlier definition.

| Attribute | Description |
|--|--|
| String : id | A unique identifier for this parameters |
| BusinessProcessModelElement : elementRef | A reference to the business process element identifier for which we are defining a parameter |
| VendorExtension : vendorExtensions | Proprietary vendor extensions for this ElementParameter |

6.2.2 TimeParameters

The TimeParameter class groups all parameters that specify time related parameters for a business process element.

All TimeParameters capture time intervals and are defined from an external observer point of view.

The two main time interval of interest are duration and lagTime. The duration time interval captures the elapsed time from the start of a work effort to its completion, while the lagTime interval captures the elapsed time from the completion of a predecessor process model element until the start of the successor process model element.

In order to support temporal analysis experiments with lower levels of granularity as often desirable in Lean and Six Sigma projects, BPSim specifies duration and lagTime as calculated values. duration and lagTime are not element of the meta-model and interchange format to prevent conflicting parameterization of the summation value with respects to its composing elements.

A duration value can be obtained from the sum of setupTime, processingTime, validationTime and reworkTime. $duration = setupTime + processingTime + validationTime$.

In situations where this granularity is not desired, processingTime should be used to specify the temporal interval.

A lagTime value can be obtained from the sum of transferTime, queueTime and waitTime.

$lagTime = transferTime + queueTime + waitTime$. In situations where this granularity is not desired, waitTime should be used to specify the temporal interval.

TimeParameters values must resolve to either: a NumericParameter, a FloatingParameter or a DurationParameter.

The default value of all unspecified TimeParameters is considered to be 0 seconds.

Parameters from the temporal perspective only apply to types of business process elements that take place over an interval of time.

| Attribute | Description |
|----------------------------|---|
| Parameter : transferTime | The time spent traveling from the previous processing step |
| Parameter : queueTime | The delay between the Successor being offered and the successor being allocated |
| Parameter : waitTime | The time between the Successor being allocated and it being actually started. |
| Parameter : setupTime | The time expended prior to performing the actual work. |
| Parameter : processingTime | The time actually spent doing the work at hand. |
| Parameter : validationTime | The time spent reviewing or inspecting the work done. |
| Parameter : reworkTime | The time spent correcting or redoing the work done |

6.2.3 ControlParameters

The ControlParameter class groups all parameters that specify the control flow of a business process element

Parameters from the control perspective only apply to certain types of business process elements.

| Attribute | Description |
|-------------------------------|---|
| Parameter : interTriggerTimer | <p>The time interval between occurrences. After the specified time interval, the event occurs and will keep occurring every time interval until the triggerCount is reached.</p> <p>Modeler should be careful when putting an inter trigger time to a boundary event that can be triggered otherwise (e.g. signal or timer).</p> <p>This parameter must resolve to either: a NumericParameter, a FloatingParameter or a DurationParameter.</p> <p>The default value of this parameter is that the event never occurs. Setting a duration of 0 seconds would mean that the event occurs instantly.</p> |
| Parameter : triggerCount | <p>The maximum number of times to trigger this event.</p> <p>This parameter must resolve to a NumericParameter.</p> <p>The default value of this parameter is considered to be infinity so not defining it means that the event will not stop occurring after a maximum number of times.</p> |
| Parameter : probability | <p>The probability of the control being passed to this element.</p> <p>This parameter must resolve to either a NumericParameter or a FloatingParameter.</p> <p>The default value of this parameter varies depending on the element being referenced.</p> <p>For sequence flow, the default probability is distributed evenly between outgoing sequence flow that does not have a probability defined.</p> <p>e.g. : 4 outgoing sequence flows, none with defined probability, they each have a probability of 0.25</p> <p>e.g. : 3 outgoing sequence flows, one with a probability of 0.4 defined, the other two that don't have a probability defined will receive the probability of 0.3.</p> |

| | |
|-----------------------|--|
| | <p>For events, the default probability is 0.</p> <p>Only one of probability or condition can be defined for a given business process model element.</p> |
| Parameter : condition | <p>A condition for passing the control being passed to this element.</p> <p>This parameter must resolve to a BooleanParameter.</p> <p>The default value of this parameter is false.</p> <p>Only one of probability or condition can be defined for a given business process model element.</p> |

6.2.4 ResourceParameters

The ResourceParameter class groups all parameters that specify the resources of a business process element

Parameters from the resources perspective only apply to certain types of business process elements.

| Attribute | Description |
|--------------------------|--|
| Parameter : availability | <p>Determine whether a resource is available or not. This will often be varied according to a calendar to represent when a resource is available.</p> <p>This parameter must resolve to a BooleanParameter.</p> <p>The default value of this parameter is true (the resource is available)</p> |
| Parameter : quantity | <p>The quantity of resources.</p> <p>This parameter must resolve to a NumericParameter.</p> <p>The default value of this parameter is 1.</p> |
| Parameter : selection | <p>Criteria for selecting the desired resource.</p> <p>This is an override of the BPMN ResourceRole element behavior to assign roles to resources.</p> <p>This parameter can reference roles defined using the Role ResourceParameters to easily reference the resources associated with the activity.</p> <p>This parameter must resolve to either a StringParameter or NumericParameter.</p> <p>The default value of this parameter is to conserve the BPMN ResourceRole behavior and not override it.</p> |
| List<Parameter> : role | <p>The roles (may be more than one) of a resource.</p> |

| | |
|--|---|
| | <p>These roles can be reused in the Selection ResourceParameter.</p> <p>Each role must resolve to a StringParameter</p> <p>The default value of this parameter is to not define roles for the resource.</p> |
|--|---|

6.2.5 CostParameters

The CostParameter class groups all parameters that specify the cost of a business process element

Parameters from the cost perspective only apply to certain types of business process elements.

| Attribute | Description |
|-----------------------|--|
| Parameter : fixedCost | <p>The fixed cost that has to be paid each time.</p> <p>The cost is expressed as the number of baseCurrencyUnit defined in the Scenario Parameters.</p> <p>This parameter must resolve to either a NumericParameter or a FloatingParameter.</p> <p>The default value of this parameter is 0.</p> |
| Parameter : unitCost | <p>The cost per unit of time that has to be paid.</p> <p>The cost is expressed as the number of baseCurrencyUnit per baseTimeUnit defined in the Scenario Parameters.</p> <p>This parameter must resolve to either a NumericParameter or a FloatingParameter.</p> <p>The default value of this parameter is 0.</p> |

6.2.6 PropertyParameters

The PropertyParameter class groups all parameters that specify the property parameters of a business process element

Parameters from the property perspective only apply to certain types of business process elements.

| Attribute | Description |
|-----------------------------------|--|
| Map<String, Parameter> : property | <p>Specify additional properties that are assigned to BPMN Elements.</p> <p>Those properties can be accessed in ExpressionParameters.</p> <p>Property parameters are evaluated and set as soon</p> |

| | |
|--|--|
| | <p>as a token enters the element and before everything else.</p> <p>This parameter can resolve to any type of parameter and does not have a default value.</p> |
|--|--|

6.2.7 PriorityParameters

The PriorityParameters class groups all parameters that specify the priority parameters of a business process element

Parameters from the priority perspective only apply to certain types of business process elements.

| Attribute | Description |
|---------------------------|--|
| Parameter : interruptible | <p>Determine whether the execution of this element is interruptible.</p> <p>This parameter must resolve to a BooleanParameter.</p> <p>The default value of this parameter is false (the element is uninterruptible).</p> |
| Parameter : priority | <p>Determine the priority of a business process element use to influence the order in which scarce resources are allocated.</p> <p>This parameter must resolve to either a FloatingParameter or a NumericParameter.</p> <p>The default value of this parameter is 0.</p> |

6.3 Parameter Types

A parameter must have a default value. The default value of a parameter can be modified for various intervals of time by enumerating additional values for the parameter. Each additional value must specify a calendar of applicability.

Each value provided for a parameter must be of a specific type.

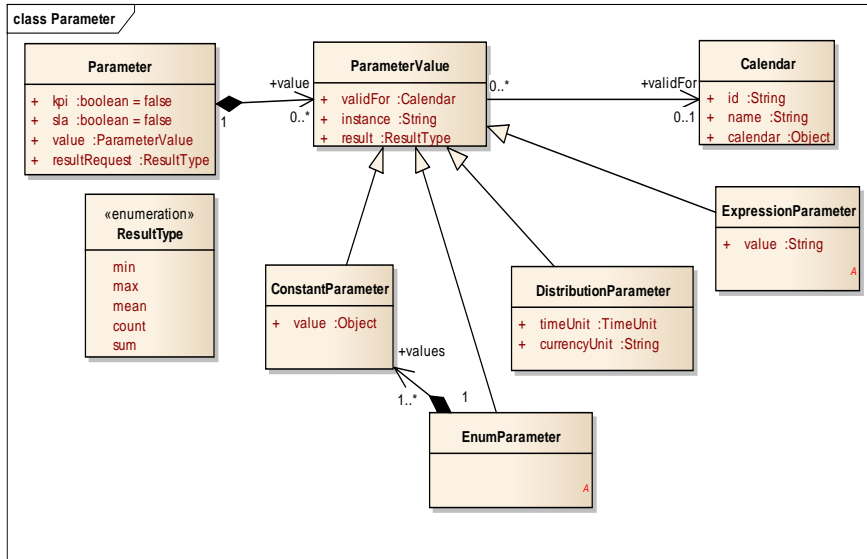


Figure 3

6.3.1 Parameter

The Parameter class groups the ParameterValues for a parameter.

| Attribute | Description |
|----------------------------|---|
| boolean : kpi | Determine if this Parameter is a Key Performance Indicator |
| boolean : sla | Determine if this Parameter is a Service Level Agreement |
| ParameterValue : value | The value of the parameter |
| ResultType : resultRequest | Used for input only, this indicates the result types that we expect to see in the result scenario for this parameter. |

6.3.2 ParameterValue

The ParameterValue class is the abstract class definition of all ParameterValue types.

| Attribute | Description |
|---------------------|--|
| Calendar : validFor | References a calendar of applicability for this value. If unspecified, the ParameterValue is the default |

| | |
|---------------------|--|
| | value of this parameter. |
| String : instance | The unique identifier of the process instance that this value was obtained from. Used for representing an output value only. |
| ResultType : result | Used for result values only, this indicates the type of result that this parameter represents. |

6.3.3 ResultType

The ResultType enumeration represents all the possible output that can be generated from the analysis.

| Attribute | Description |
|-----------|---|
| : min | Output the minimum value as a result |
| : max | Output the max value as a result |
| : mean | Output the mean value as a result |
| : count | Output the number of occurrence as a result |
| : sum | Output the sum of all results |

6.3.4 Constant Parameters

Constant parameters are parameters that will always resolve to the same value over time.

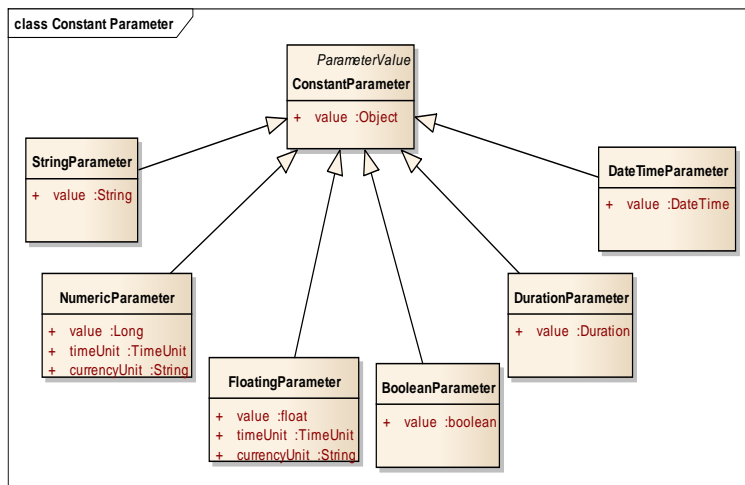


Figure 4

6.3.4.1 BooleanParameter

| Attribute | Description |
|-----------------|---------------|
| boolean : value | true or false |

6.3.4.2 ConstantParameter

| Attribute | Description |
|----------------|--|
| Object : value | The constant value of the appropriate type |

6.3.4.3 DateTimeParameter

An instant in time defined using the ISO 8601 [4] format for dateTime that is expressed on Zulu time

| Attribute | Description |
|------------------|---|
| DateTime : value | Using the YYYY-MM-DDThh:mm:ssZ format. All DateTime are assumed to be in Zulu time. |

6.3.4.4 DurationParameter

A duration defined using the ISO 8601 [4] format for duration

| Attribute | Description |
|------------------|---|
| Duration : value | Duration is specified using either the long format (PnnYnnMnnDTnnHnnMnnS) or the short format (e.g. PnnW) |

6.3.4.5 FloatingParameter

| Attribute | Description |
|-----------------------|--|
| float : value | a floating point value |
| TimeUnit : timeUnit | Override the baseTimeUnit defined in the ScenarioParameters for this value |
| String : currencyUnit | Override the baseCurrencyUnit defined in the ScenarioParameters for this value expressed using the ISO 4217 [3] (three letter codes) |

6.3.4.6 NumericParameter

| Attribute | Description |
|-----------------------|--|
| Long : value | Integer value |
| TimeUnit : timeUnit | Override the baseTimeUnit defined in the ScenarioParameters for this value |
| String : currencyUnit | Override the baseCurrencyUnit defined in the |

| | |
|--|---|
| | ScenarioParameters for this value expressed using the ISO 4217 [3] (three letter codes) |
|--|---|

6.3.4.7 StringParameter

| Attribute | Description |
|----------------|--------------|
| String : value | String value |

6.3.5 Distribution Parameters

Distribution parameters are parameters that have different values over time but statistically distributed according to a given distribution.

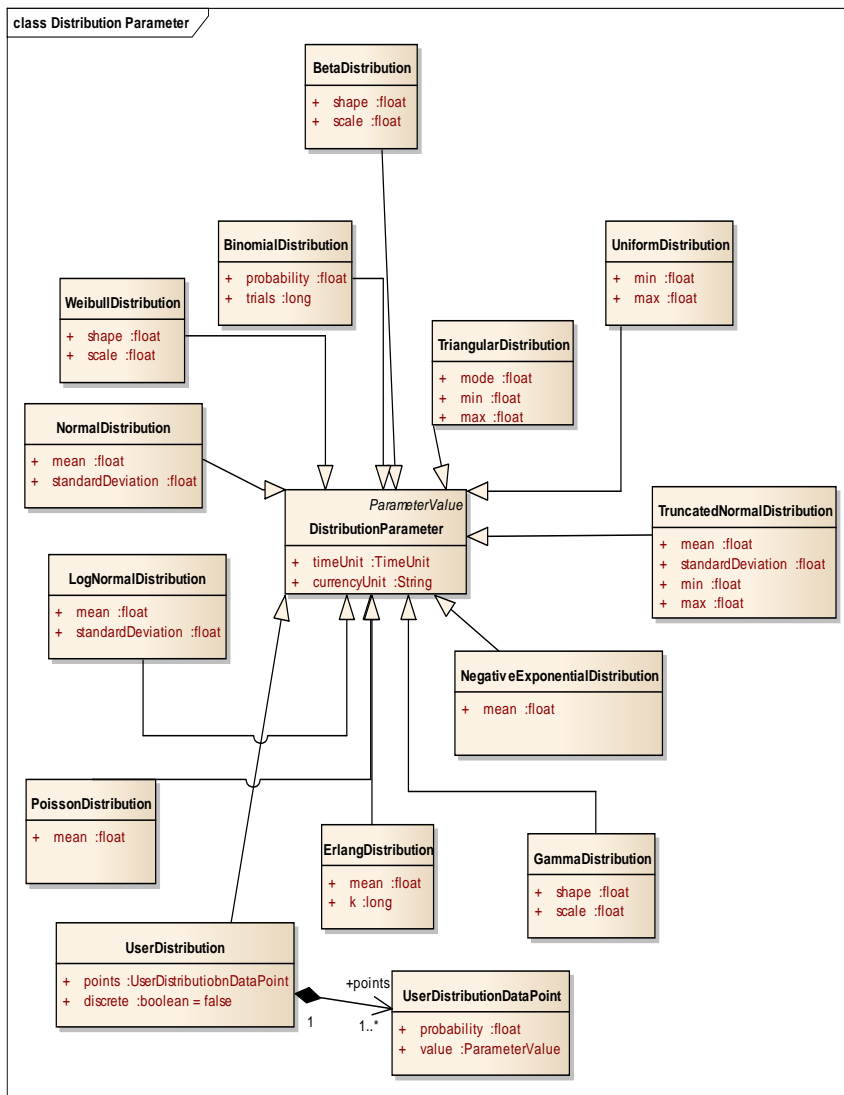


Figure 5

6.3.5.1 DistributionParameter

The various supported distributions each have a number of parameters to configure them. In the XML serialization, those attributes are not mandatory in the schema to support the transport of a work in progress model. However, to be consumed by a simulator, all parameters of a distribution should be provided.

| Attribute | Description |
|-----------------------|--|
| TimeUnit : timeUnit | Override the baseTimeUnit defined in the ScenarioParameters for this value |
| String : currencyUnit | Override the baseCurrencyUnit defined in the ScenarioParameters for this value expressed using the ISO 4217 [3] (three letter codes) |

6.3.5.2 BetaDistribution

The BetaDistribution class provides a sample from the beta distribution, which is a real distribution. The beta distribution can assume a wide variety of shapes and is often used as a rough model where real-life data is limited

| Attribute | Description |
|---------------|-----------------|
| float : shape | The shape value |
| float : scale | The scale value |

6.3.5.3 BinomialDistribution

The BinomialDistribution class provides a sample from the binomial distribution, which is an integer distribution. It returns the expected number of successes, given a number of trials and a probability of success. For example, if light bulbs from a supplier are known to be 10% faulty, you could use the binomial distribution to estimate the number of faulty bulbs in a batch of five.

| Attribute | Description |
|---------------------|----------------------------|
| float : probability | The probability of success |
| long : trials | The number of trials |

6.3.5.4 ErlangDistribution

The ErlangDistribution class provides a sample from an ERLANG K distribution, which is a real distribution. The Erlang is a family of distributions: it has a different curve depending on the value of the K parameter.

When $K = 1$, the Erlang distribution is identical to the negative exponential distribution (this is because it is based on the sum of K samples from a negative exponential distribution with the same mean).

When $K = 2$, the Erlang distribution is a bell-shaped distribution, strongly skewed to the left (similar in shape to the Log Normal distribution).

When K is larger than 2, the Erlang distribution starts to resemble the normal distribution.

However, unlike the Normal or Log Normal distributions, the Erlang distribution is characterized by its mean alone.

You can use the Erlang distribution for sensitivity analysis by changing the K parameter (for example, for testing the effect of stoppages). Low K values cause maximum chaos, while high K values reduce chaos.

| Attribute | Description |
|--------------|----------------|
| float : mean | The mean value |
| long : k | The K Value |

6.3.5.5 GammaDistribution

The GammaDistribution class provides a sample from the gamma distribution, which is a real distribution. It returns a sample from the distribution with a specified shape and scale.

| Attribute | Description |
|---------------|-----------------|
| float : shape | The shape value |
| float : scale | The scale value |

6.3.5.6 LogNormalDistribution

The LogNormalDistribution class provides a sample from a Log Normal distribution, which is a real distribution. It is a bell-shaped distribution, strongly skewed to the right.

Data is said to come from a log normal distribution if the logarithms of the sample values follow a normal distribution.

| Attribute | Description |
|---------------------------|------------------------------|
| float : mean | The mean value |
| float : standardDeviation | The standard deviation value |

6.3.5.7 NegativeExponentialDistribution

The NegativeExponentialDistribution class provides a sample from the Negative Exponential distribution, which is a real distribution. It may be thought of as the complement of the Poisson distribution.

| Attribute | Description |
|--------------|----------------|
| float : mean | The mean value |

6.3.5.8 NormalDistribution

The NormalDistribution class provides a sample from the Normal distribution, which is a real distribution. This is one of the most common distributions in nature, and has a symmetrical bell-shaped curve. It is useful for modeling situations where values are evenly distributed around a mean.

| Attribute | Description |
|--------------|----------------|
| float : mean | The mean value |

| | |
|---------------------------|------------------------|
| float : standardDeviation | The standard deviation |
|---------------------------|------------------------|

6.3.5.9 PoissonDistribution

The PoissonDistribution class provides a sample from the Poisson distribution, which is an integer distribution. Typically, it is used to estimate the number of arrivals within a given period (for example, size of batches for tokens). It may be thought of as the complement of the negative exponential distribution.

| Attribute | Description |
|--------------|----------------|
| float : mean | The mean value |

6.3.5.10 TriangularDistribution

This provides a sample from the Triangular distribution which is a real value. As its name suggests, this distribution has a triangular 'curve'.

| Attribute | Description |
|--------------|--|
| float : mode | The most likely value |
| float : min | The lower bound of the generated numbers |
| float : max | The upper bound of the generated numbers |

6.3.5.11 TruncatedNormalDistribution

The TruncatedNormalDistribution class provides a sample from the Truncated Normal distribution, which is a real distribution. This is similar to the normal distribution with the difference being that minimum and maximum values for sampling are specified.

| Attribute | Description |
|---------------------------|--|
| float : mean | The mean value |
| float : standardDeviation | The standard deviation value |
| float : min | The lower bound of the generated numbers |
| float : max | The upper bound of the generated numbers |

6.3.5.12 UniformDistribution

The UniformDistribution class provides a sample from the Uniform distribution, which is a real distribution. It may be used when there is equal probability of obtaining any real value in the specified range.

| Attribute | Description |
|-------------|--|
| float : min | The lower bound of the generated numbers |
| float : max | The upper bound of the generated numbers |

6.3.5.13 UserDistribution

The UserDistribution class provides a custom sampling of points with the likeliness of each one to occur. The discrete parameter (false) determines if a sample is extrapolated between data points or alternatively only actual data points (true) are returned.

| Attribute | Description |
|-------------------------------------|--|
| UserDistributiobnDataPoint : points | A list of data points. |
| boolean : discrete | If set to true than the user distribution is discrete, if set to false than the distribution is continuous. The default value is set to false. |

6.3.5.14 UserDistributionDataPoint

The UserDistributionDataPoint class represents a data point in the User Distribution

| Attribute | Description |
|------------------------|--|
| float : probability | The probability of this data point occurring expressed as a fraction from 0 to 1.The sum of all data point probabilities should add to 1.0 |
| ParameterValue : value | The value of the Data Point |

6.3.5.15 WeibullDistribution

The WeibullDistribution class provides a real sample from the Weibull Distribution. It returns a sample from the distribution with a specified shape and scale.

| Attribute | Description |
|---------------|-----------------|
| float : shape | The shape value |
| float : scale | The scale value |

6.3.6 Enumeration parameters

Enumeration parameters are collections of constant parameters. Enumeration parameters provide a collection of data points resulting from analysis, simulation and optimization or from real world execution of the business process model (historical data).

Every time the parameter is evaluated, the next value in the collection is returned.

6.3.6.1 EnumParameter

The use of historical data can be supported by the specification in two ways, either by supplying the actual numbers as parameters using ENUM, i.e. a sequence of processing times for a task. A more common way is to use historical data for an appropriate period of time to be used to generate a distribution. Curve fitting software can be used to suggest the appropriate distribution or alternatively a ‘user distribution’ constructed from the data depending on which approach is most valid for the circumstances.

| Attribute | Description |
|----------------------------------|---|
| List<ConstantParameter> : values | A collection of values for this enumeration |

6.3.7 Expression parameters

Expression parameters are parameters that are a combination of explicit values, operators and functions. Values are computed at runtime providing a result determined by the expression.

6.3.7.1 ExpressionParameter

| Attribute | Description |
|----------------|----------------------|
| String : value | The XPATH expression |

The expression has to be expressed using the XPATH 1.0 language [5]. For the purpose of the BPSim framework, XPATH is extended to provide these additional functions under the "bpsim" namespace:

| XPath Extension Function | Description / Usage |
|---|---|
| <code>bpsim:getProperty(<i>name</i>)</code> | <p>Returns the value of a property parameter.</p> <p>Arguments</p> <p><i>name</i>: the name of the property parameter.</p> <p>Return</p> <p>Returns the value</p> <p>Remarks</p> <p>If the property parameter does not exist, default to zero</p> |
| <code>bpsim:getResource(<i>name</i>, <i>qty</i>)</code> | <p>Selects a collection of available resource(s) required for an Activity.</p> <p>Arguments</p> <p><i>name</i>: the name of the resource required by the Activity. In the case of BPMN this is the attribute used to uniquely identify BPMN resource element.</p> <p><i>qty</i>: the quantity of the resource required by the Activity, expressed as an integer.</p> <p>Return</p> <p>Collection of resource(s) or an empty collection if the</p> |

| | |
|--|---|
| <p><code>bpsim:getResourceByRoles([role, ...], qty)</code></p> | <p>resource requirements were not satisfied.</p> <p>Remarks</p> <p>Resources are defined in the BPMN interchange using the <resource> element.</p> <p>Selects a collection of available resource(s) that can satisfy the role(s) required for an Activity. Selected resource(s) will play all roles specified by the list of roles required.</p> <p>Arguments</p> <p><i>[role ...]</i>: the variable list of required role(s).</p> <p><i>qty</i>: the quantity of a resource that satisfies the specified role(s), required by the Activity, expressed as an integer.</p> <p>Return</p> <p>Collection of resource(s) or an empty collection if the resource requirements were not satisfied</p> <p>Remarks</p> <p>A role can be applied to a resource using the BPSim <i>role</i> parameter from the <i>ResourceParameters</i> perspective.</p> |
| <p><code>bpsim:orResource([resources, ...])</code></p> | <p>Select the first collection of available resource(s) from the list of alternative resource(s) used for an Activity.</p> <p>Arguments</p> <p>A variable list of resources returned by the <code>getResource()</code> or <code>getResourceByRoles()</code> functions.</p> <p>Return</p> <p>Collection of resource(s).</p> <p>Remarks</p> <p>This allows alternative behaviour for resource selection. The evaluation order of resources is from left to right.</p> |



6.4 Calendar

Calendars are defined at the scenario level and Parameter Values references them.

A calendar is serialized using the iCalendar (RFC 5545) [6] format and it provides the time interval for which a parameter value should be used.

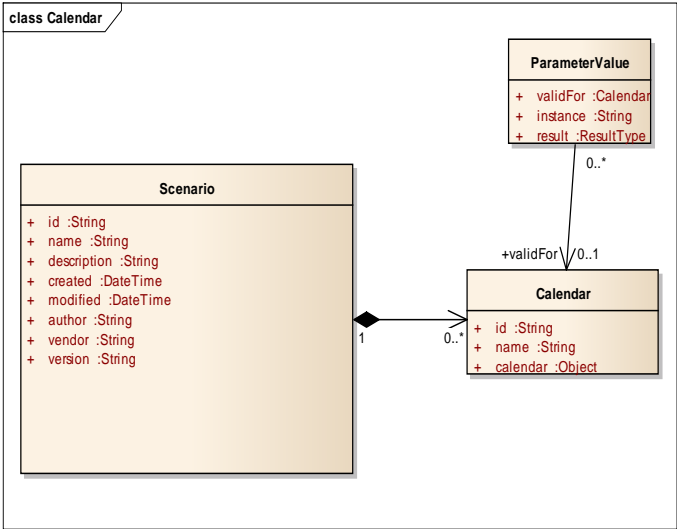


Figure 6

6.4.1 Calendar

The calendar class serializes the iCalendar format.

| Attribute | Description |
|-------------------|--|
| String : id | Calendar unique identifier |
| String : name | Descriptive name for this calendar |
| Object : calendar | iCalendar serialization of events (VEVENT) describing this calendar. In the XML serialization, the calendar is serialized in the text of the Calendar element. |

7. BPSim Parameters Applicability

This section provides an overview of which BPSim parameters can be assigned to the various process model elements. Note that we only refer herein to the BPMN 2.0 [1] notational elements as both BPMN 2.0 [1] and XPDL 2.2 [2] uses the same notation for their process model definition.

Given the volume and complexity of these constraints, they are presented in a table format in improve readability. BPSim parameters are listed at the top of the table while BPMN notational elements are listed to the left of the table. Applicability constraints are provided within the cells. Each table is followed by a brief clarification text when necessary.

7.1 Time Parameters

| | | Time Parameters | | | | | | |
|--------------------|--------------------|--|-----------|----------|-----------|----------------|----------------|------------|
| | | transferTime | queueTime | waitTime | setupTime | processingTime | validationTime | reworkTime |
| Events | Start Event | No - BPMN Events map to time point and thus cannot have Time Parameters which are time intervals | | | | | | |
| | Intermediate Event | | | | | | | |
| | End Event | | | | | | | |
| Activities | Task | Yes | | | | | | |
| | Sub Process | Yes - but only for activities without decomposition | | | | | | |
| | Transaction | | | | | | | |
| | Call Activity | | | | | | | |
| | Event Sub Process | | | | | | | |
| Gateways | Gateway | No - BPMN Gateways do not map to time intervals as they are only visualizations of branching logic | | | | | | |
| Connecting Objects | Sequence Flow | No - BPMN Connecting Objects do not have time interval associated to them | | | | | | |
| | Message Flow | | | | | | | |
| | Data Association | | | | | | | |
| | Association | | | | | | | |
| Data | Data Object | No - BPMN Data Elements have no impact on the Simulation or the Analysis of the Process | | | | | | |
| | Data Store | | | | | | | |
| Swimlanes | Lane | No - BPMN Swimlanes have no impact on the Simulation or the Analysis of the Process | | | | | | |
| | Pool | | | | | | | |
| Artifacts | Artifact | No - BPMN Artifacts have no impact on the Simulation or the Analysis of the Process | | | | | | |
| Attributes | ResourceRole | No | | | | | | |
| | Resource | | | | | | | |

Generally speaking, Time parameters are applicable only to BPMN Activities that do not have decomposition in the business process model. If an activity has decomposition in the BPMN model, the Time parameters of the decomposition should be used and the abstraction can't have Time parameters defined. By “BPMN Activities that do not have decomposition” we mean abstractions that do not have its details defined in the business process model (e.g. BPMN collapsed sub process where the sub process elements are not defined in the process model).

7.2 Control Parameters

| | | Control Parameters | | | |
|--------------------|--------------------|---|--------------|--|-----------|
| | | interTriggerTimer | triggerCount | probability | condition |
| Events | Start Event | Yes | Yes | Yes - but inside Event Sub Process only | |
| | Intermediate Event | Yes - but for Catch Event only | No | Yes - but for Boundary Event only | |
| | End Event | No | | | |
| Activities | Task | Yes - but only for activities without decomposition without incoming sequence flow | | No | |
| | Sub Process | | | | |
| | Transaction | | | | |
| | Call Activity | | | | |
| | Event Sub Process | Yes - but only for Event Sub Process without decomposition | | | |
| Gateways | Gateway | Yes - but only for Event Based Gateway starting a process | | No | |
| Connecting Objects | Sequence Flow | No | | Yes | |
| | Message Flow | | | | |
| | Data Association | | | No | |
| | Association | | | | |
| Data | Data Object | No - BPMN Data Elements have no impact on the Simulation or the Analysis of the Process | | | |
| | Data Store | | | | |
| Swimlanes | Lane | No - BPMN Swimlanes have no impact on the Simulation or the Analysis of the Process | | | |
| | Pool | | | | |
| Artifacts | Artifact | No - BPMN Artifacts have no impact on the Simulation or the Analysis of the Process | | | |
| Attributes | ResourceRole | No | | | |
| | Resource | | | | |

The InterTriggerTimer parameter is applicable to all BPMN types of Start Events, Intermediate Catching Events and Event Sub Processes without decomposition. The InterTriggerTimer parameter can also be applied to BPMN Activities that are initiating the process (i.e.BPMN elements that do not have an incoming sequence flow:Task, Sub Process, Transaction and Call Activity).

The TriggerCount parameter can be applied to all BPMN types of Start Events, Event Sub Process without decomposition and Activities that are initiating the process (i.e.BPMN elements that do not have an incoming sequence flow (Task, Sub Process, Transaction and Call Activity)).

InterTriggerTimer and TriggerCount parameters can be applied to BPMN Boundary Intermediate Events. They can also be applied on BPMN Event Sub Process without decomposition or on BPMN Start Event inside the decomposition of the Event Sub Process. Probability and Condition parameters can also be applied on an BPMN Event Based Gateway that starts a process.

7.3 Resource Parameters

| | | Resource Parameters | | | |
|--------------------|--------------------|---|----------|------|-----------|
| | | availability | quantity | role | selection |
| Events | Start Event | No | | | |
| | Intermediate Event | | | | |
| | End Event | | | | |
| Activities | Task | No | | | |
| | Sub Process | | | | |
| | Transaction | | | | |
| | Call Activity | | | | |
| | Event Sub Process | | | | |
| Gateways | Gateway | No | | | |
| Connecting Objects | Sequence Flow | No | | | |
| | Message Flow | | | | |
| | Data Association | | | | |
| | Association | | | | |
| Data | Data Object | No - BPMN Data Elements have no impact on the Simulation or the Analysis of the Process | | | |
| | Data Store | | | | |
| Swimlanes | Lane | No - BPMN Swimlanes have no impact on the Simulation or the Analysis of the Process | | | |
| | Pool | | | | |
| Artifacts | Artifact | No - BPMN Artifacts have no impact on the Simulation or the Analysis of the Process | | | |
| Attributes | ResourceRole | No | | | Yes |
| | Resource | Yes | | | No |

Availability, Quantity and Role parameters can be applied to BPMN Resource elements, while the Selection parameter can be applied to BPMN ResourceRole elements.

7.4 Cost Parameters

| | | Cost Parameters | |
|--------------------|--------------------|---|----------|
| | | fixedCost | unitCost |
| Events | Start Event | No | |
| | Intermediate Event | | |
| | End Event | | |
| Activities | Task | Yes | |
| | Sub Process | | |
| | Transaction | | |
| | Call Activity | | |
| | Event Sub Process | | |
| Gateways | Gateway | No | |
| Connecting Objects | Sequence Flow | No | |
| | Message Flow | | |
| | Data Association | | |
| | Association | | |
| Data | Data Object | No - BPMN Data Elements have no impact on the Simulation or the Analysis of the Process | |
| | Data Store | | |
| Swimlanes | Lane | No - BPMN Swimlanes have no impact on the Simulation or the Analysis of the Process | |
| | Pool | | |
| Artifacts | Artifact | No - BPMN Artifacts have no impact on the Simulation or the Analysis of the Process | |
| Attributes | ResourceRole | No | |
| | Resource | Yes | |

The FixedCost and UnitCost parameters can be applied to BPMN Activities and to BPMN Resource elements.

7.5 Property Parameters

| | | Property Parameters property |
|--------------------|--------------------|---|
| Events | Start Event | Yes |
| | Intermediate Event | |
| | End Event | |
| Activities | Task | Yes |
| | Sub Process | |
| | Transaction | |
| | Call Activity | |
| | Event Sub Process | |
| Gateways | Gateway | No |
| Connecting Objects | Sequence Flow | Yes |
| | Message Flow | |
| | Data Association | No |
| Data | Data Object | No - BPMN Data Elements have no impact on the Simulation or the Analysis of the Process |
| | Data Store | |
| Swimlanes | Lane | No - BPMN Swimlanes have no impact on the Simulation or the Analysis of the Process |
| | Pool | |
| Artifacts | Artifact | No - BPMN Artifacts have no impact on the Simulation or the Analysis of the Process |
| Attributes | ResourceRole | No |
| | Resource | |

Property parameters can be set and evaluated for BPMN Events, Activities, Sequence Flows and Message Flows.

7.6 Priority Parameters

| | | Priority Parameters | |
|--------------------|--------------------|---|----------|
| | | interruptible | priority |
| Events | Start Event | No | |
| | Intermediate Event | | |
| | End Event | | |
| Activities | Task | Yes | |
| | Sub Process | Yes - but only for activities without decomposition | |
| | Transaction | | |
| Gateways | Gateway | No | |
| Connecting Objects | Sequence Flow | No | |
| | Message Flow | | |
| | Data Association | | |
| | Association | | |
| Data | Data Object | No - BPMN Data Elements have no impact on the Simulation or the Analysis of the Process | |
| | Data Store | | |
| Swimlanes | Lane | No - BPMN Swimlanes have no impact on the Simulation or the Analysis of the Process | |
| | Pool | | |
| Artifacts | Artifact | No - BPMN Artifacts have no impact on the Simulation or the Analysis of the Process | |
| Attributes | ResourceRole | No | |
| | Resource | | |

Priority parameters can only be applied to BPMN Activities without decomposition.

8. Result Request Applicability

Using BPSim input scenarios, it is possible to specify requests for results against a specific BPSim parameter of a specific process model element (e.g. the resulting processing time of a specific process task). To do so, the BPSim Parameter applied to a specific process model element will have a result request attribute set to a desired result type (MIN, MAX, MEAN, COUNT, SUM).

A BPSim input scenario containing parameter result requests will generate a corresponding output scenario with a parameter value for each of the requests made in the input scenario.

This section presents both the constraints on the kind of result requests that can be applied on BPSim parameters for a given process model element and the expected semantic of the returned results in the corresponding output scenario. Applicability constraints are presented in the tables while semantic is described in the brief text under the table.

Given the volume and complexity of these constraints, they are presented in a table format in order to simply readability. BPSim parameters are listed at the top of the table while result request types are listed to the left of the table. Applicability constraints are provided within the cells of the table. Each table is followed by a brief clarification text and interpretation of the returned values within an output scenario.

Note that in this section, we only refer to the BPMN 2.0 [1] notational elements as a substitute to the actual process model element as both BPMN 2.0 and XPDL 2.2 uses the same notation for their process model definition.

8.1 Time Parameters

| | Time Parameters | | | | | | |
|-------|-----------------|-----------|----------|-----------|----------------|----------------|------------|
| | transferTime | queueTime | waitTime | setupTime | processingTime | validationTime | reworkTime |
| MIN | Yes | | | | | | |
| MAX | | | | | | | |
| MEAN | | | | | | | |
| COUNT | | | | | | | |
| SUM | | | | | | | |

Result requests can be applied to Time parameters on the same process model elements that accept them as input with the addition of BPMN 2.0 Resources and BPMN 2.0 Process.

When used on a BPMN Activity, the result request of type MIN returns the minimum value of that specific time parameter (i.e. transferTime, queueTime, waitTime, setupTime, processingTime, validationTime, reworkTime), the result request of type MAX returns the maximum value of that specific time parameter and the result request of type MEAN returns the mean of that specific time parameter.

The result request of type COUNT returns the number of times where that specific time parameter was more than 0 and the result request of type SUM returns the total amount of time for that time specific parameter.

When used on a BPMN Process element, the result request behaves exactly like on a BPMN Activity and returns the result abstracted at the Process level.

When used on a BPMN Resource element, only the SUM of the waitTime, processingTime, validationTime and reworkTime can be requested. This will return respectively the amount of time that the resource waited while available and the amount of time that the resource spent doing processing, validation or rework.

8.2 Control Parameters

| Control Parameters | | | | |
|--------------------|-------------------|--------------|-------------|-----------|
| | interTriggerTimer | triggerCount | probability | condition |
| MIN | Yes | No | No | |
| MAX | | | | |
| MEAN | | | | |
| COUNT | No | Yes | | |
| SUM | Yes | No | | |

Result requests can be applied to InterTriggerTimer on the same process model elements that accept it as input. In such a case, the result request of type MIN returns the minimum time before a trigger occurred, the result request of type MAX returns the maximum time before a trigger occurred and the result request of type MEAN returns the mean time before the trigger occurred. The result request of type SUM returns the total time before a trigger occurred.

The COUNT of the triggerCount parameter can be requested on all BPMN Events, Activities, Gateways and Sequence Flows elements. It returns the number of time that element was traversed by a token.

8.3 Resource Parameters

| Resource Parameters | | | |
|---------------------|--------------|----------|-----------|
| | availability | quantity | selection |
| MIN | No | | Yes |
| MAX | | | |
| MEAN | No | | |
| COUNT | | | |
| SUM | | | |

The result request of type MIN and the result request of type MAX of the selection parameter can be applied on the same process model elements that support it as input. It returns the least and most selected BPMN Resource.

8.4 Cost Parameters

| Cost Parameters | |
|-----------------|-----------|
| | fixedCost |
| MIN | No |
| MAX | |
| MEAN | |
| COUNT | |
| SUM | |

The result request of type SUM of Cost Parameters can be applied on the same process model elements that support it as input. It returns the total cost for that BPMN element.

8.5 Instance Parameters

Result requests cannot be applied to Instance parameters.

8.6 Priority Parameters

Result requests cannot be applied to Priority parameters.